



## QUALITY POLICY

DELTA TANKERS LTD. being committed to providing maritime transportation services in a safe, efficient and environmentally sound manner is focused on meeting customers' expectations and requirements and enhancing their satisfaction.

The company believes that the quality of its operations and property, the safety and health of its employees and the preservation of the marine environment can best be succeeded by the implementation of proactive management policies and procedures, in conjunction with the active involvement of shore and sea staff.

In achieving the above, consideration will be given to the following:

- ✦ Improving the established Quality Management System by determining its effectiveness through monitoring, internal auditing and assessment.
- ✦ Establishing regular management reviews and implementing findings within the quality management system, with ultimate aim to enhance customer satisfaction and meet their needs and requirements.
- ✦ Soliciting client's comments and complaints to promptly responding to these and gain benefit for better company performance.
- ✦ Ensuring that resources are sufficient for satisfying the Quality Management System necessities and objectives.

Every employee, at sea or ashore, is required to participate actively in implementing and improving the quality management system.

.....  
**Capt. Spyridon Makrodimitras**  
**General Manager**

31<sup>st</sup> January 2022